AUID Virtual Annual Conference 2020

Frequently Asked Questions

General Questions

**Will there be CEU's offered at the AUID Annual Conference?**
Yes! We are accepted CEU submissions

**Will sessions be available for viewing after the date?**
Yes, individuals who are registered for the 2020 AUID Virtual Conference will have access to on-demand content at a later date. Attendees are strongly encouraged to attend the live sessions to foster networking, participation, and a conference-like experience.

**Will there be a design competition this year?**
No. We have decided to not host a design competition this year since many projects are on hold.

**What is the cancellation policy for the virtual conference?**
Registrations for the Virtual Conference may be canceled until October 2, 2020. Refunds cannot be approved for Virtual Conference cancellation requests received after October 2, 2020, which includes no-shows. Substitutions are gladly accepted at any time; to substitute an attendee, email kholt@acui.org. Login sharing and splitting are strictly prohibited.

Attendee Experience Questions

**How do I connect 1:1 with someone attending the conference?**
Use the People tab on the right to search for attendees to send a direct message or even a video chat. A notification will pop up on the message icon above that chat area when you receive a message.

**Will I be able to ask questions during sessions?**
Yes. A moderator will help field and answer questions in the session or main stage chat and make the speaker aware of the questions.
What technology do I need to participate?

**A laptop or personal computer** are the minimal requirements. If you wish to participate in networking and live chat, a webcam and microphone are also required. Below you can see a list of browsers the service is compatible with.

Note: requires recent versions of Chrome and Firefox, and Safari 11 or greater.

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**Will I have to be on camera if I attend the virtual conference?**

You are not required to be on camera during the conference. Typically, only presenters will actively be on camera during sessions. However, the presenter may invite other individuals to appear on camera for discussion.

If you choose to participate in any networking functions, it is expected you would engage fully by being on video.

**How can I interact with exhibitors?**

Exhibitors will be online to chat with participants during the EXPO hours. Contact information can be shared to hold future conversations. There will also be round table sessions offered with featured exhibitors.

**Will there be a full attendee list?**

Through Hopin, you can see a full list of those participating in the meeting and interact directly through the system and find contact details.